

St. Bernard Parish Government
Water and Sewer Department
Cross-Connection Control Program
PO Box 246
Worth, IL 60482



October 2, 2018

RE: St. Bernard Parish Government, Water and Sewer Department Backflow Program Procedures

Dear Testing Company,

St. Bernard Parish Government, Water and Sewer Department has recently contracted with Backflow Solutions, Inc (BSI) to administer their cross-connection control / backflow tracking program.

The tracking program for the St. Bernard Parish Government, Water and Sewer Department will be different from the current procedures, as it will be utilizing BSI's service, BSI Online. The key component of BSI Online is that you, the testing company, will now be submitting your backflow test results online via BSI's Online secure website for a filing fee of \$12.95 per device.

Beginning **November 1st**, all test reports for backflow assemblies for the St. Bernard Parish Government, Water and Sewer Department service area will only be accepted via BSI Online at www.bsionlinetracking.com. There is no filing fee the first month of the program. **Beginning December 1st, all tests will assess the \$12.95 filing fee.**

There will be an introductory webinar on October 30th, for your convenience.

It is necessary for you to RSVP prior to the webinar. Please contact customer service at either 800-414-4990 or marketing@backflow.com for the webinar link/information.

The purpose of the webinar is to discuss the BSI program, review new procedures for test report submittal, a demonstration of our website, and finally, help testing companies doing business for the St. Bernard Parish Government, Water and Sewer Department, register with BSI Online. **It is strongly recommended you RSVP, to understand the new procedures and see the benefits of the BSI Online program.**

BSI has an extensive track record managing backflow programs for municipalities throughout North America. We look forward to working with you to ensure the St. Bernard Parish Government, Water and Sewer Department is protected against the dangers of backflow.

Thank you,

Melissa Joyce
Marketing Associate
BSI Online

Jacob Groby III
Supt. Environmental Department
St. Bernard Parish